



**HAPI**<sup>™</sup>  
metaverse

***DIGITAL SOLUTION OPPORTUNITY***

[www.hapimetaverse.com](http://www.hapimetaverse.com)



Hapi Metaverse Inc  
IT Solutions



At **HAPI Metaverse**, we empower our clients to leverage the latest technology and tools to achieve their business goals and succeed in the digital era. Specializing in virtual reality, AI-driven chatbots, and blockchain technologies, our expert team is equipped to keep you at the forefront of the competitive market. Besides our core businesses, HAPI Metaverse also holds a versatile and innovative portfolio of businesses, each with a unique specialty yet seamlessly integrated.



NewRetail-AI Inc.  
AI Retail Solutions



**NewRetail-AI Inc.** enhances the retail sector with AI-infused technologies, merging online and offline shopping experiences.



Value Exchange International Inc.  
Retail Solutions



**Value Exchange International Inc. (VEII)** offers extensive digital solutions to the retail industry, focusing on everything from operations to development across Asia.



Hapi Café Inc.  
Food & Beverage



**HAPI Cafe** is a unique 4-in-1 lifestyle café that combines health-focused dining with co-working, VR fitness, and virtual travel experiences, all part of the HWH (Health Wealth Happiness) Lifestyle, catering to both physical and virtual communities.







HAPI Metaverse owns innovative and uniquely specialized business units in the field of digital transformation within the retail industry. Our expertise extends to artificial intelligence (AI) chatbot solutions, and the development of immersive experiences through Alternative Reality/Virtual Reality (AR/VR) technologies. A key subsidiary under HAPI Metaverse's majority control is Value Exchange International Inc. (OTC: VEII), which brings extensive experience in delivering holistic digital solutions to the retail sector across Asia and beyond.

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## Metaverse

Creating engaging AR e-commerce shops, interactive virtual classrooms for enriched learning, and immersive virtual exhibitions to globally showcase products and services.



## Hardware and IT

Comprehensive solutions for efficient IT infrastructure management, including hardware, software support, and maintenance



## CRM White Label App

GIGWorld App, a comprehensive, white-labeled mobile solution for direct marketing, enabling sales tracking, system integration, and distributor collaboration.



## Blockchain

Enhance supply chain transparency and efficiency, offering secure, scalable solutions for product tracking and data sharing.



## AI Chatbot

Advance AI Chatbot and ITSM solutions to optimize customer service and IT management, enhancing efficiency and customer satisfaction



## AR/XR

AR, VR, and XR services for immersive retail experiences, specializing in 3D modeling and real-time customer interaction.



## Metaverse Collaboration

An initiative that has led to the creation of a unique virtual space in Hapi Café, where patrons can step into a world of Virtual Reality.

This immersive experience allows them to interact, play games, explore virtual environments, and enjoy social activities in a VR setting.







**NewRetail-AI Inc.** enhances the retail sector with AI-infused technologies, merging online and offline shopping experiences.

**Digital Transformation in Retail Industry**, often referred to as “New Retail”, is the process of fully integrating digital and non-digital innovations in the retail business. Fundamentally it is to enhance the shopping experience for consumers, creating a more efficient and user-friendly retail experience.



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## NewRetail-Ai Membership Platform (NMP)

*Customer Engagement through Online and  
Offline Customer / Membership Reach*

- Marketing and Promotions
- Campaign Management
- Membership Management
- Customer engagement analytics
- Loyalty program



## NewRetail-Ai Workforce Empowerment (NWE)

*Retail Workforce Empowerment  
(Sales, Marketing, Operations)*

- Training
- Task Management
- Project Tracking
- Collaboration



## NewRetail-Ai Customer Connect (NCC)

*Artificial Intelligent  
Customer Services*

- A.I. customer support
- Ticketing System
- Omnichannel connect
- Product suggestion



**Value Exchange International Inc. (VEII)** is a leading provider of digital solutions for the retail industry in Asia and beyond, with over 30 years of expertise. Our dedicated team of 300+ professionals offers a full range of IT services, specializing in Managed Operations, Systems Integration, and Professional Services. Our solutions drive 20,000+ daily Point of Sale transactions, contributing to clients' annual retail sales exceeding HK\$400 billion. What sets us apart is our passion for exceptional service and commitment to innovation. As Asia's foremost digital transformation expert, VEII is your partner in progress, focused on the Retail Sector.

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## Decades of Experience

With over **30 years** of experience, we have been dedicated to serving the technology needs of the retail sector.



## Global Reach

Our team of **300+** professionals works 24/7, not only in Asia but also across the UK, Australia, and New Zealand.



## Comprehensive Services

We offer a wide range of IT services, including Managed Operations, Systems Integration, and Professional Services, such as Project Management, Consulting, and Custom Application Development.



## Impressive Scale

Our solutions are servicing over **20,000 POS** on a daily basis and our customers' annual retail sales amounts to over **HK\$400 billion**



## Customer-Centric Approach

At VEII, we are driven by a commitment to providing exceptional service and innovative solutions, always seeking the best outcomes for our clients.



## Retail Sector Focus

Value Exchange International Inc. is Asia's leading digital transformation expert, with a primary focus on the Retail Sector.



## Electronic Shelf Label

A wireless, real-time price display device on shelves, replacing traditional paper labels for accurate pricing and many other functionalities.



## Traffic Analytics Solution

Tracks retail foot traffic, optimizing store layout, merchandising, and staffing for enhanced customer experience and sales.



## Self Checkout

Using silver sensor barcode technology, customers can experience a quick and cashless checkout, streamlining payment with mobile apps and cards for efficient and pleasant shopping.



## Lost Prevention System

Integrating self-checkouts with people counting and remote access systems, stores can reduce theft, protect profits, and provide real-time monitoring.



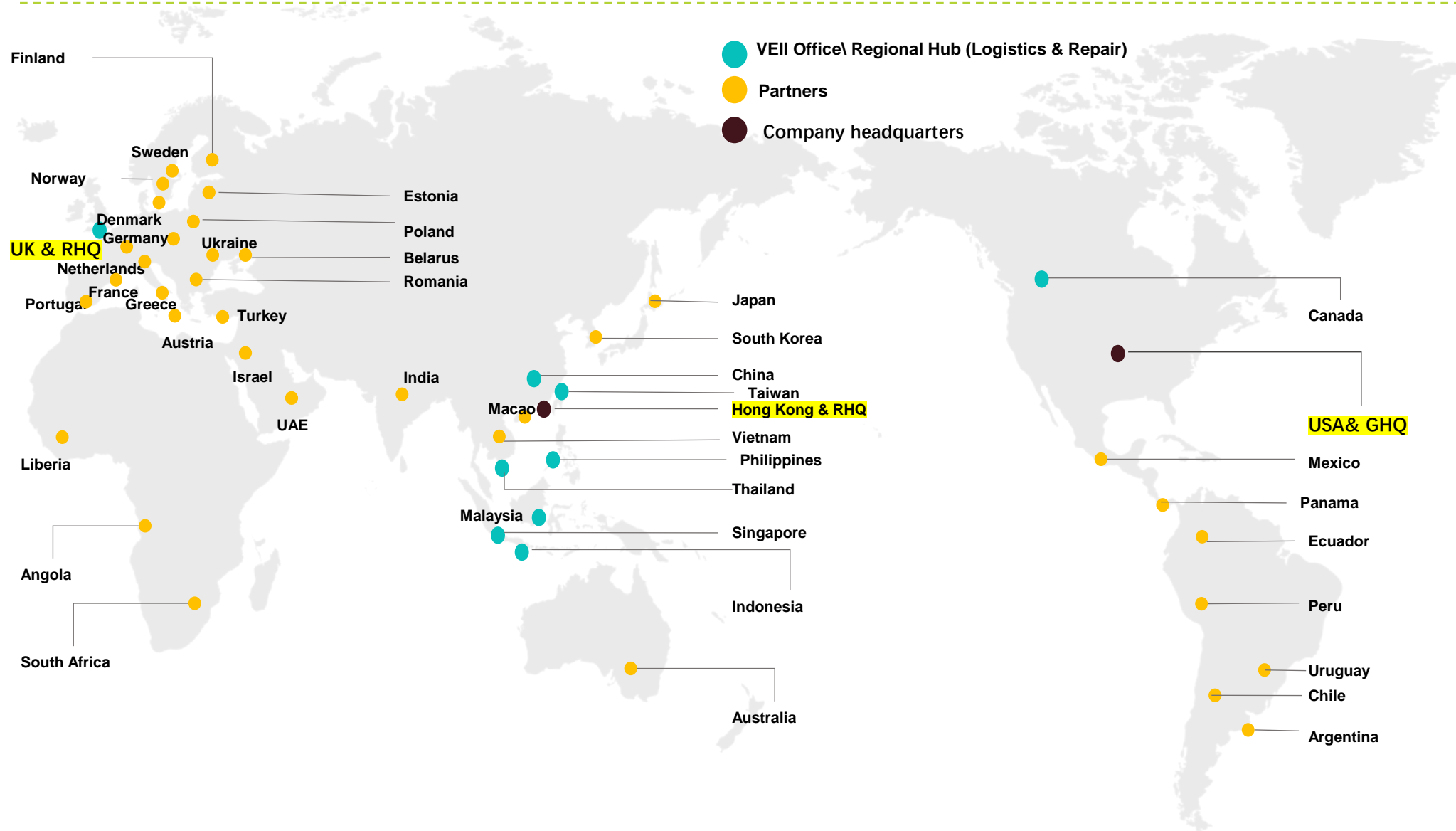
## Retail Inspection Robot

Comprehensive real-time shelf monitoring, detecting operational issues and enhancing product display and price accuracy. Simplifying store management with reports and analytics.



## AR Mobile App

Use AR mobile app in retail for immersive product visualization, interactive shopping experiences, and enhanced customer engagement..



### Countries we serve

**Americas**  
United States, Canada, Mexico, Panama, Ecuador, Peru, Chile, Uruguay, Argentina

**Africa**  
Liberia, Angola, South Africa

**European**  
UK, Germany, France, Norway, Finland, Sweden, Estonia, Poland, Netherlands, Ukraine, Belarus, Austria, Romania, Greece, Portugal, etc.,

**Asia**  
China, Hong Kong, Macao, Taiwan, India, Japan, South Korea, Vietnam, Malaysia, Philippines, Thailand, Singapore, etc.,

**Middle East**  
Turkey, Israel, the UAE

**Australia**  
Australia



# Global Clientele Base



Disclaimer: The logos displayed here may represent companies operating exclusively in Greater China, Southeast Asia, or on a global scale.  
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# HAPI Group Clients





## 4-in-1 Concept Cafe



### Healthy Food

Functional Coffee, Tea and Beverages to boost your mind. Healthy meals all prepared using low-GI ingredients.



### Co-Workspace

Modern-day office that inspires productivity, innovation and networking. Meeting rooms available for rent.



### Hapi Fit

Find your Fitness Workout Routine with Hapi Fit Course or be connected to Metaverse for Gaming/Workout.



### Hapi Travel

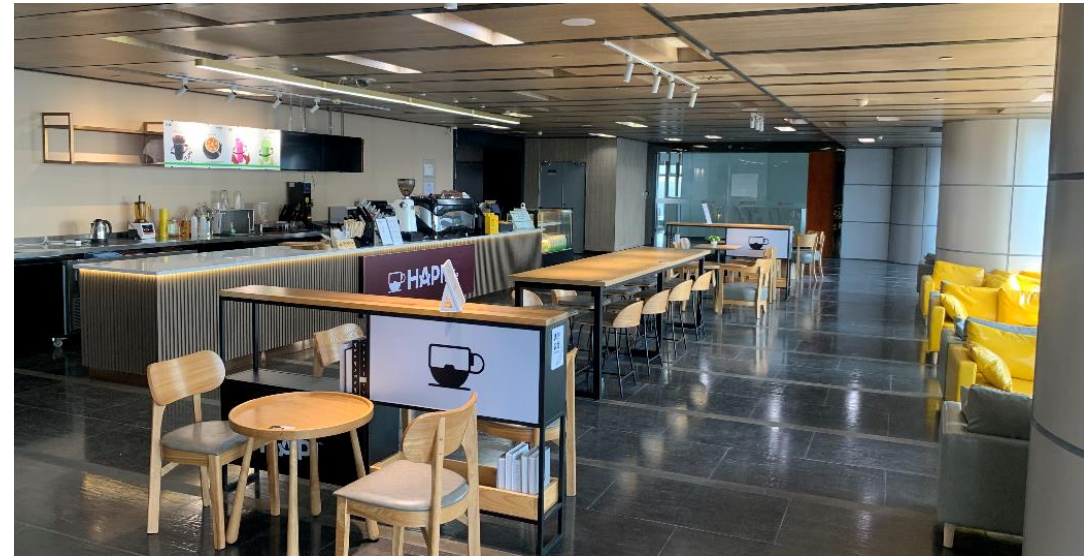
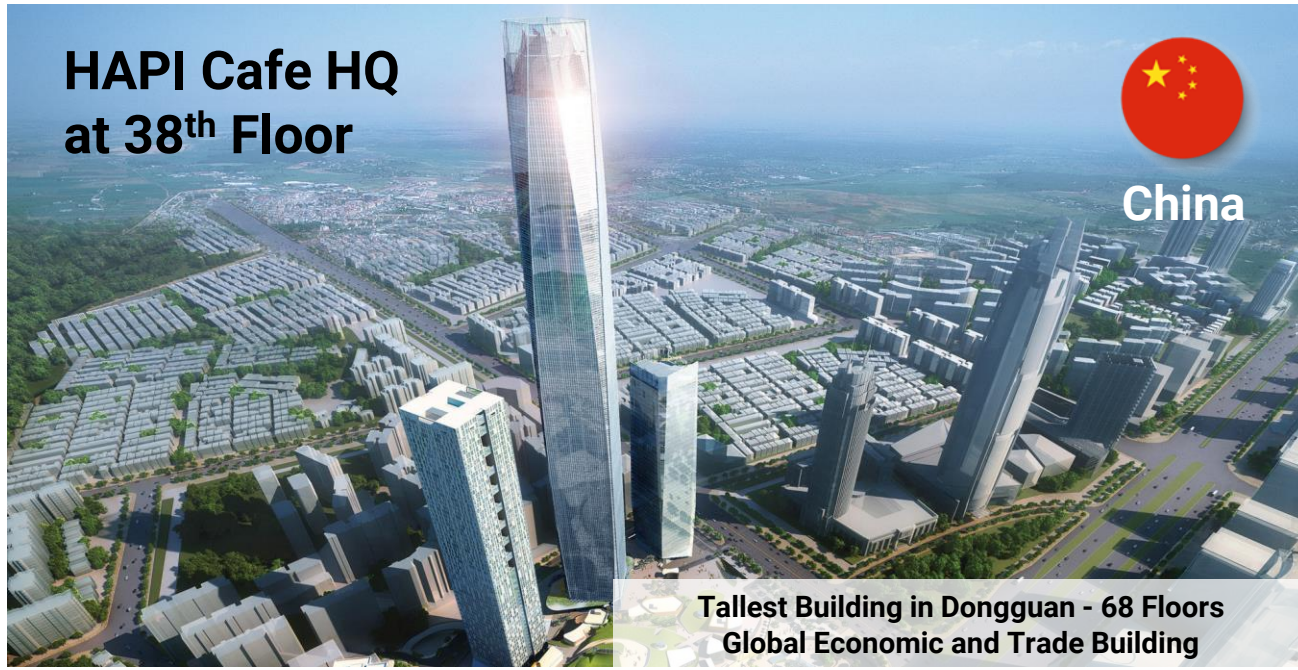
Plan your next trip with our Travel Ambassador or take a Virtual Reality trip to preview your next destination.

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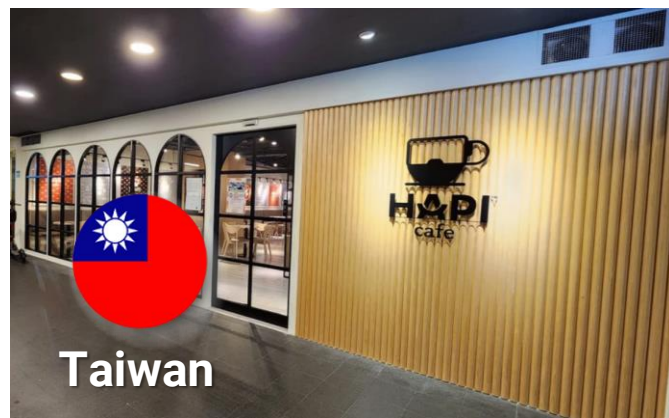
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### Hapi Cafe Alliances



  
Hong Kong



  
SO.HIGH  
coffee bar





**HAPI**<sup>™</sup>  
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***THANK YOU***

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